



Disclaimer Statement:

Whilst all reasonable steps are taken to protect client data, digital services (including and not limited to phone, email and web-conferencing) supplied by third party providers, are not wholly within the therapist's control. The therapist cannot be held liable, responsible or accountable for data breaches attributable to third party providers. Third party providers used by Brighter Days Counselling are:

1. **Isosconnect:** A GDPR compliant UK digital health practice management software. All data stored on Isosconnect is kept on encrypted AWS servers located in the UK. Additionally, all third-party applications are GDPR-compliant and encrypted, ensuring the highest level of privacy and security. Here is the [Isosconnect client info sheet](#). Here is [Isosconnect Privacy Policy](#)

Isosconnect use Whereby for video calls. Here is [Whereby Privacy Policy](#)

2. **Google:** Click here to read the full [Google Privacy Policy](#)

Google Mail

Click here to read more about [Gmail Encryption](#)

3. **Webhealer** (a specialist website provider for professional therapists). Click here to read the full [Webhealer Privacy Policy](#).

Word Press email.

"We have the strongest TLS security possible to make sure your email data is protected."

Contact Form.

"We do not store any of the data that has been submitted via our contact form. It is passed directly on to you (Suzie Bright) via email."

- **WhatsApp:** Here is [WhatsApp Privacy Policy](#)
- **Signal:** Here is [Signal Terms and Privacy Policy](#)