



Disclaimer Statement:

Whilst all reasonable steps are taken to protect client data, digital services (including and not limited to phone, email and web-conferencing) supplied by third party providers, are not wholly within the therapist's control. The therapist cannot be held liable, responsible or accountable for data breaches attributable to third party providers. Third party providers used by Brighter Days Counselling are:

1. **Google Mail:** Click here to read more about [Gmail Encryption](#)

Google Calendar: Click here to understand the [basics of privacy in Google Calendar](#).

Google Meet: Click here to read more about [security and privacy for Google Meet users](#).

Google Pixel (my mobile phone): Click here to read more about how Pixel keep their customer's phone and data [private, safe and secure](#).

2. **Apple MacBook Pro** (my laptop). Click here to read [security features of MacBook Pro](#).

3. **Webhealer** (my website provider). Click here to read the full [Webhealer Privacy Policy](#).

Webhealer Calendar system: *"Any data WebHealer store is encrypted "at rest" and this encrypted data is stored in the UK, on UK servers. WebHealer staff cannot decrypt or access this whatsoever."*

Word Press email: *"We have the strongest TLS security possible to make sure your email data is protected."*

Webhealer Contact Form: *"We do not store any of the data that has been submitted via our contact form. It is passed directly on to you (Suzie Bright) via email."*

4. **WhatsApp:** Here is [WhatsApp Privacy Policy](#)
5. **Signal:** Here is [Signal Terms and Privacy Policy](#)
6. **Stripe:** Here is [Stripe's Privacy Policy](#)